

Production Operations Management 5th Edition

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analyse and address organisational challenges using real world examples service operations management 5th edition by robert johnston et al is a market leading text on service operations management and provides a clear understanding of how service performance can be improved in organisations this textbook applies underlying theories to the real

this text presents both a logical path through the activities of operations management and an understanding of the strategic context in which operations managers work it features worked examples of techniques discussed in the text

this text complements production and operations management 5th ed it is an introductory text intended for those who are totally new to the subject and or who seek a familiarity rather than a full working knowledge an elbs lpbb edition is available

covering the applied managerial perspective of the travel industry this book looks at the core disciplines and the application of theory to practice considering individual and corporate social responsibility it teaches effective managerial skills by reviewing legal frameworks quality management and marketing financial management and the management of shareholders and stakeholders it discusses current trends such as sustainability and governmental emission targets against a background of the needs of a commercial business to innovate and increase profits a valuable tool for both students and those working in the travel industry this new edition includes new content a revised structure and all new international case studies

this text is designed as a briefer less technical introduction to operations management than the more traditional principles of operations management texts available in two versions the hardcover version includes the quantitative tutorials and the softcover version does not most mathematical techniques are covered in the chapter supplements which are found in both versions

the fifth edition blends the latest in strategic issues with proven analytical techniques offers a wealth of technology to bring operations management alive and engages students with proven pedagogy

this essential textbook introduces the work of sport management and sport development from the perspective of the day to day operational challenges faced by managers and sport development officers it addresses the practicalities of designing and delivering sport services safely efficiently and effectively for profit or in non profit contexts the book covers core topics such as time management project management customer care developing partnerships fundraising crisis management and research it adopts a problem based learning approach with a strong practical focus on putting theory into practice to illustrate good practice and to help the reader develop sound operational skills knowledge and decision making underpinned by the principles of safety effectiveness and efficiency it features a range of diverse international case studies covering different sports and operational management challenges including global pandemics and terrorism connecting theories ideas and scientific disciplines the book helps managers approach operations management more creatively combining both management and development work to show areas of difference and overlap it also introduces systems theory and the principals of marginal gains or small wins to help managers develop working cultures which can be utilised in all areas of management encouraging a culture of learning reflection and ethical action sport operations management and development is designed for both

practitioners and students working in sport management development coaching or aspects of sport science

written by best selling authors in their field the fifth edition of operations and process management inspires a critical and applied mastery of the core principles and process which are fundamental to successfully managing business operations approaching the subject from a managerial perspective this innovative text provides clear and concise coverage of the nature principles and practice of operations and process management

the field of operations management is increasingly recognized as being crucial to the success of a company the premise of this book is that learning specific analytical techniques can provide a deeper understanding of the problems in operations management than merely reading about these problems the book is concise while still providing a broad discussion of the issues and details to learn these valuable tools each problem area is introduced with an overview of the issues that must be addressed and the array of tools available to analyze them next detailed examples are presented through these examples the ramifications of the various approaches and the tradeoffs that must be considered when choosing one approach over another are explored the book is a valuable resource for researchers students and business practitioners

this book represents the essential body of knowledge for an introductory operations management course the guiding principle in the development of matching supply with demand has been real operations real solutions

in the 5th edition of operations management dan reid and nada sanders have strengthened their commitment to improve the teaching and learning experience in the introductory operations management course the text provides a solid foundation of operations management with clear guided instruction and a balance between quantitative and qualitative concepts through an integrated approach the authors illustrate how all business students will interact with operations management in future careers and with increased support for students through new pedagogy worked out examples and wileyplus the 5th edition provides the help students need to complete the course with greater success wileyplus sold separately from text

this book is intended for the introductory course in production and operations management offered by most schools of business administration and some schools of engineering

this book discusses renewable energy systems and applications and demonstrates how an accelerated transition to 100 renewable energy can be achieved it examines the systems from a thermodynamic perspective focusing on the irreversible aspects of the current energy system and highlighting the solutions developed to date presenting global research and developments this book is intended for those working within the field of renewable energy research and policy who are interested in learning how they can contribute to the transition from fossil fuels to renewable resources

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