

C4 Critical For Contact Centers Testing Software For Call

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introduces business and technical managers to the exciting new frontier in database technology sites gather a lot of detailed information about customers unfortunately most companies lack the means to use that information to improve their marketing and customer support functions considered by most experts to be the new frontier in the database and data warehousing fields mining solves that problem coauthored by two bestselling data mining authors mining the explains for corporate decision makers it managers and database marketers how data mining principles and techniques can be applied to various types of sites more importantly they describe techniques for using the

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